

Frequently Asked Questions

To answer all your curious concerns

Information that you need to know:

- a) Bookings of projects showcased by participating vendors during any StarProperty Fair 2019 are considered valid. Any other bookings are not eligible.
- b) In order to be fully eligible for the contest, participants will need to submit **Bookings before the end of the contest period** (30th November, 2019 at 11.59pm) and **SPA before 31 December 2019** to StarProperty
- c) Multiple bookings under one participant's name are allowed. However, bookings must be under the same name as the contest participant. For submission of multiple bookings under a different name, the organiser will consider appeals on a case-by-case basis.

1. **Q: What is the "Beli & Menang" contest?**

A: The *Beli & Menang* contest is a homebuyer reward program that aims to celebrate and reward participants who visit StarProperty fairs and successfully make bookings on projects from participating developers as well as those who manage to successfully complete their Sales & Purchase Agreement (S&P/SPA).

2. **Q: How long is the contest period?**

A: The contest period starts on 28th February 2019 and ends on 30th November 2019.

3. **Q: Who can join the contest?**

A: Anyone above the age of 18 years and who is of Malaysian nationality, regardless of gender and race, is allowed to join the contest.

4. **Q: What are the prizes?**

A: Participants who successfully submit their booking receipts will be rewarded with ONE (1) prize under the 'Bookers' Instant Reward Program'. Participants who successfully submit their SPA copy will be rewarded with ONE (1) mystery gift prize and will be in the running to participate in the Finale and win the Grand Prize.

5. **Q: If I don't win the Grand Prize, can I still win something?**

A: Yes, you will receive a consolation prize.

6. **Q: What are my chances of winning?**

A: Between 0% to 100%. Either way, you will walk home with something – guaranteed.

7. **Q: If I don't win, can I appeal against the decision?**

A: No, the decision of the judges are final and non-negotiable.

8. **Q: How can I increase my chances of winning?**

A: Each booking submitted is considered as one (1) entry. As such, if you submit two (2) bookings and two (2) matching SPA copies, you will have two (2) chances to be in the running for the Grand Prize.

9. **Q: If I book/buy more than one (1) property, are my chances of winning higher?**

A: Yes. Confirm higher. Buy more please. Buy for your father, mother, sister, brother, uncle, aunty, grandpa, grandma. Buy for all your loved ones!

10. **Q: How do I win 'kao kao'?**

A: You can visit various religious centres to meditate and seek divine intervention, and no, we do not accept any form of 'donations' in order to increase your winning chances. Best stick to the first piece of advice.

11. **Q: If I participated in this contest, but the booking details and SPA details are not under my name, is my entry still valid?**

A: You will need to inform the organiser of such cases as participants are matched with the corresponding booking receipts and SPA copies.

12. **Q: What if I book the properties after the property fair? Can I still join the contest?**

A: No, you may not. This contest is reserved exclusively for bookings made during StarProperty Fair 2019.

13. **Q: What is the Grand Prize?**

A: The Grand Prize for the *Beli & Menang* contest is a Proton X70. No, you may not choose which variant or colour you want. Same goes with the plate number.

14. **Q: When will the list of participants selected for the Finale be announced?**

A: We will announce the finalists selected for the Finale in January of 2020.

15. **Q: How are the Finale participants selected?**

A: We will be selecting the finalists based on the completeness of criteria, the correct answer to our question "What is the grand prize?" and best slogan submitted to us.

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16. **Q: How is the winner of the contest selected?**

A: The finalists selected will participate in the Finale and a winner will be selected during the event.

17. **Q: What happens if I have been selected as the finalist but I am not reachable or contactable?**

A: We will attempt to contact you via email and/or call up to three (3) times, but if we are not able to reach you, your entry will be forfeited and your slot will be given to the next finalist.

18. **Q: Are there any StarProperty Fairs that are exempted from this contest?**

A: The contest and its related benefits will be available at all StarProperty Fairs unless mentioned otherwise. However, for *StarProperty Fair 2019: Penang*, the contest is valid for participants who book during the Penang Fair, but they will not be able to participate in the Booker's Instant Reward Program upon successfully signing a SPA.

19. **Q: Where can I read the full Terms & Conditions of the contest?**

A: You can read more at fair.starproperty.my/beli-menang

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If you need any assistance or info, please contact us at marketing@starproperty.my